
COMPANY PROFILE

SMART TECHNOLOGIES

Providing Best IT Solutions



Reliable IT Solutions Provider

Executive Summary

- Smart Technologies vision is to achieve the highest levels of customer satisfaction by providing them with the best blend of products and services as business solutions.
- Operating in the IT sector since September 2010, companies in Pakistan have taken advantage and added productive value to their businesses by the vision, skill set and insight of E Gate Solutions' professional team. Being partners in business with and having expert skill set for the industry leading products we can offer spontaneous as well as deliberated solutions to our customers to continuously add value and facilitate their business processes.
- Having presence in Islamabad our office is fully equipped with technical labs and technical engineers where we conduct R&D and benchmark testing. Solutions offered are thoroughly tested out in our labs before being offered to the customers.
- Our efforts are targeted towards provision of business solutions in the following areas:
 - Industry leading Hardware Solutions, periodic maintenance and after sale service.
 - Corporate Internet Service Provision.
 - Intranets solutions for corporate environments.
 - Web Presence (designing, hosting and maintenance).
 - Virtual Private Networks (VPNs) utilizing public-networks.
 - Consultancy on Internet/Intranet Network Design & Security.
 - We provide complete documentation, design documents and technical details for all the solutions that we offer and offer all our services under one umbrella to facilitate one-to-one communication between us and our clients.

VISION STATEMENT

To be the most preferred company in the industry with special focus and emphasis on delivering quality products and services to our clients.

MISSION STATEMENT

Our two greatest assets are our people and our integrity, commitment, quality, safety, diversity, service and team work are the values that govern their work. E Gate Solutions is committed to providing the highest quality professional services. We are dedicated to our customers and their projects. Our pledge is to establish lasting relationship with our customers by exceeding their expectations and gaining their trust through exceptional performance of us.

OBJECTIVES

- To provide Excellent product and after sales service and support.
- To maintain leading technology and highest quality.
- To create a long-term, sustainable value for our customers.
- To enable our customers attain and exceed their business objectives through our partnership.
- We will achieve this by developing, marketing, and supporting products that deliver rapid returns through lower costs and improved customer responsiveness.

QUALITY POLICY

- Management's responsibility is to provide direct leadership and resources to ensure continued conformance with the Quality system requirements. Our mission is to supply our customer with on-time delivery of products, which are of the best possible Quality and consistently meet their design specifications and performance criteria.
- A cornerstone of E Gate Solutions Quality Policy is that excellence in product quality and customer service is the result of collective effort and commitment from all its team members. This commitment to quality shall be realized from the after sales report.

Our Services

The Information Technology aims to help clients in optimal utilization of technology by integrating skills with business knowledge in developing solutions to complex business problems in following spheres: -

- Information System Strategic Planning (ISSP)
- Hardware Assessment and Selection
- Networking
- Software configuration /customization
- Web Site development and its Launching
- Organization- Documentaries presentations
- Accounting software installation and system designing and training
- Laptop repairing UPS, Printer, LED, Multimedia.....

Information System Strategic Planning (ISSP)

Failing to plan is planning to fail! Jumping in automation without careful requirement analysis and planning can often lead to heavy investment in terms of time, human resources and costs yielding a very low or no return such investment.

ISSP is an exercise that helps enterprises focus on their automation objectives leading towards determination of an optimal path to achieving the same. This exercise involves IT and business consultants to review the existing organizational set up with participation of client's management for determining the future vision of IT and evolve a realistic game plan to suit organization's capacity to absorb and apply an appropriate technology solution.

Hardware Assessment and Selection

Right equipment from the right vendor at the right price ultimately reflects itself in the success of otherwise of client's endeavors for migration to or elevation of its existing IT solutions.

Selecting the right tool for optimal performance in an era of proliferation of increasingly sophisticated and powerful array of hardware and supporting peripherals in an ever-growing marketplace, make it imperative for an organization to ensure that its IT system capability, their features, functionality, performance, after sale service and back up support remain state of the art and is fully responsive to emerging needs and trends. PCs, Workstations, Servers Network equipment, Printers, Peripherals, etc from noted manufacturers.

Networking

Computer networks serve today as the nervous system of any organization. Proper designing, configuration and optimization can yield exciting and promising results. Systems Integration, Network Services software packages, Maintenance and Support Services

Working closely with clients, networking requirements are determined to design an optimal network that will provide a consistent throughput, identify and suggest appropriate hardware and software configurations to yield a maximum return on investment. Management and IT Consulting, Services for Business Process Management ERP Solutions, Re-Engineering, quality implementation and Integrated IT Services and Solutions.

Networking service to save client's time includes: -

- Network Design
- Network trouble shooting and optimization
- Network hardware procurement facilitation
- Cabling Services
- Software Installation and Configuration

Software Configuration/ Customization

Based on client's requirements and specifications, consultants advise on configuring the application software and where required, customize the same to meet the desired

automation objectives, having regard to local tax compliance and reporting requirements. Customized Software Development and services & Software packages

Documentaries Presentations

Modern age is the age of Presentation. We develop the portfolio of your organization in a dynamic graphical way with help of using modern graphics software.

You can run those CDs of your organization at various moments to present your achievements.

The World Wide Web is a unique medium to market an organization products and services. Our web developers provide you a dynamic and interactive website matching to the needs of client and users.

Accounting Software Installation, System designing and training

The well-known accounting software matching to client's need are used to provide best financial management and reporting solutions.

We, at Smart Technologies, pride ourselves as being Pakistan's leading systems Integration and network specialist Company Smart Technology has to its credit the Successful design, Installation and implementation of

Save The Children, Aurora Solutions, ZTE, IHRO, SECP, WORLDLEARNING, CROWN AGENTS USA, IHRO, NRSP, NCP and many other prestigious organizations.

We trust that you will find us according to your requirements in all respects. If you have any questions please feel free to contact us. We look forward to our company being registered with your Organization as a qualified Company of choice for Information Technology systems as well as Branded computer systems, Network, Systems integration, software development and services.

CONSULTANCY

We at E Gate Solutions gives consultancy on a turn-key solution basis in the field of

Networking	IT/Hardware	Software
Web Designing	Database Management	Power Solutions

The services include system engineering, and system design. Our pre-sales consultancy and expert advice has benefited many clients in the implementation of their computer systems. Working closely with our clients and understanding the criticality of their systems to their ongoing business processes we author DRP Plans for the mission critical systems of our customers. We rigorously test out the different permutations of failures and devise

strategies to keep your systems up at all time and in bringing them up within the minimum allowed downtime that our customers can afford.

AFTER SALES SERVICES

Smart Technologies has achieved par excellence standards of after sales service and maintenance. To continuously add value to our customers business we have certified technical staff who perform periodic maintenance, updates and have maintained stock levels to replace the parts under warranty immediately so that our customers businesses suffer absolutely minimal or no downtime at all.

REGISTERED PARTNER



MAJOR PRODCUTS

- Laptops / Notebooks, Tablets.
- Desktop, Workstation, Mobile Workstation, Thin Clients.
- Server, Storage (SAN, NAS, DAS).
- Printer, Toner, Scanner.
- Microsoft (MS Office, MS Windows).
- Networking, CISCO (Router, Switches, Firewall).
- Security Equipment (CCTV, Walk through Gates, Road Blocker).
- IT Accessories, Services of IT Equipment.
- Multimedia Projectors.
- Intel Products (Processors, Main Board, NUC)
- Power Equipment (UPS, Batteries).
- Laptop repairing UPS, Printer, LED, Multimedia.....

FINANCIAL

- National Tax No.: 4196677-5
- GST No.: 3277876118250

Contact Detail

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